# Carbon Reduction Plan

Supplier name: PayPoint PLC

Publication date: November 2024

## **Commitment to achieving Net Zero**

PayPoint PLC is committed to achieving Net Zero emissions by 2040.

## **Baseline Emissions Footprint**

Baseline emissions are a record of the greenhouse gases that have been produced in the past and were produced prior to the introduction of any strategies to reduce emissions. Baseline emissions are the reference point against which emissions reduction can be measured.

Baseline Year: FY 2021

Additional Details relating to the Baseline Emissions calculations.

#### **Our GHG emissions**

In this section we report on all required GHG emissions in accordance with the Companies Act 2006 (Strategic Report and Directors' Report) Regulations 2013. The Streamlined Energy & Carbon Reporting ('SECR') regulations came into effect on 1 April 2019 and we follow the guidelines to comply with these new regulations.

We report using a financial-control approach to define our organisational boundary. A range of approaches can be taken to determine the boundaries of an organisation for the purposes of GHG reporting, including financial control, operational control or equity share

The 2021 baseline year included two months of our new acquisitions, Handepay and Merchant Rentals. Handepay and Merchant Rentals have higher CO2e per employee due to the number of card terminals in operation at merchants and the business model of a large proportion of employees being in field sales incurring business journeys, which led to an increase in CO2e reported for the year ending 2022. Overall emissions have increased further as a result of the acquisition of Appreciate Group (now known as Love2Shop) in February 2023, and investment needed as we continue to develop and grow the business including growth of the terminal estate. Although overall emissions have increased, we are confident that we are making the progress necessary to achieve our overall objectives of achieving Net-zero in our own operations by 2030 and Net-zero across our entire value chain by 2040. As well as reporting overall emissions externally we have introduced unit level metrics to better demonstrate the progress that we are making against our targets. Our new PayPoint Mini terminal was introduced to the network in the latter part of FY 2024. PayPoint Mini uses 85% less energy than its predecessor PayPoint One and contributed to a 1% reduction in average energy usage per retailer network terminal year on year with further reductions anticipated this year.

Baseline year emissions: FY 2021:				
EMISSIONS	TOTAL (tCO <sub>2</sub> e)			
Scope 1	60			
Scope 2	320			
Scope 3 (Included Sources)	444 – Scope three includes transportation & distribution, waste generated in operations, business travel, employee commuting			
Total Emissions	824			

# **Current Emissions Reporting**

Reporting Year: FY2024			
EMISSIONS	TOTAL (tCO₂e)		
Scope 1	67		
Scope 2	13		
Scope 3 (Included Sources)	1,277 – Scope three includes transportation & distribution, waste generated in operations, business travel, employee commuting		
Total Emissions	1,357		

# **Emissions reduction targets**

The PayPoint Group is a low impact, low carbon intensive business. We remain committed to improving what we do, including achieving Net-zero in our own operations by 2030 and Net-zero across our entire value chain by 2040. Our goal of achieving net zero in our own operations by 2030, and across our entire value chain by 2040, will be achieved by eliminating where possible GHG emissions as calculated under GHG Protocol emission factors, and offsetting residual GHG emissions that cannot be eliminated.

#### **Carbon Reduction Projects**

#### **Completed Carbon Reduction Initiatives**

The following environmental management measures and projects have been completed or are planned to be implemented since the 2021 baseline.

- Moving to carbon-neutral gas and electricity contracts at all office locations at contract renewal (completed October 2024)
- Actions taken to reduce energy usage in offices including closure of underutilised office space
- New hybrid vehicles introduced to the company car fleet in April 2023 replacing diesel company
  cars and petrol hire cars. New orders to be electric only by the end of 2025, subject to the
  required charging infrastructure being in place
- Territory optimization dashboard and SalesForce Maps rolled out to reduce unnecessary company car mileage
- Energy consumption considered in product design
  - Developed and commenced roll out of PayPoint Mini, a more energy efficient terminal that will replace the PayPoint One
  - Transitioning from board to digital cards in Love2Shop
- Encouraging retailer partners to use renewable energy and minimise consumption
- Electric vehicle charging points installed at our Welwyn Garden City offices
- Electric car leasing scheme introduced and being rolled out across the Group to support employees to purchase electric vehicles
- Cycle-to-work scheme relaunched
- Hybrid working policy implemented
- Regular programme of employee communication and training underway
- We continue to identify additional actions to reduce emissions as our strategy evolves and we
  will benefit from advancements in technology and the transition to renewable energy more
  generally

# **Declaration and Sign Off**

This Carbon Reduction Plan has been completed in accordance with PPN 06/21 and associated guidance and reporting standard for Carbon Reduction Plans.

Emissions have been reported and recorded in accordance with the published reporting standard for Carbon Reduction Plans and the GHG Reporting Protocol corporate standard<sup>1</sup> and uses the appropriate Government emission conversion factors for greenhouse gas company reporting<sup>2</sup>.

Scope 1 and Scope 2 emissions have been reported in accordance with SECR requirements, and the required subset of Scope 3 emissions have been reported in accordance with the published reporting standard for Carbon Reduction Plans and the Corporate Value Chain (Scope 3) Standard<sup>3</sup>.

This Carbon Reduction Plan has been reviewed and signed off by the board of directors (or equivalent management body).

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Signed on hehalf of the Supplier.

<sup>&</sup>lt;sup>1</sup>https://ghgprotocol.org/corporate-standard

<sup>&</sup>lt;sup>2</sup>https://www.gov.uk/government/collections/government-conversion-factors-for-company-reporting

<sup>&</sup>lt;sup>3</sup>https://ghgprotocol.org/standards/scope-3-standard